

When you improve communication, you improve safety.

Learn to have safer interactions through our skills-based, evidence-based educational programs.

SUCCESSFUL PATIENT INTERACTIONS

This workshop assists physicians and other healthcare providers in achieving more successful interactions with their patients. The skills-based workshop is based on extensive research of key issues facing Canadian physicians and healthcare professionals and will help participants reduce risk and improve safety.

What other participants say:

“Outstanding workshop, very engaging and interactive. I feel that I will be a better communicator with my patients next clinic day, and that I have the tools to reduce my medicolegal risk moving forward in my community ophthalmology practice.”

Topics covered:

- How effective communication can lower your medical legal risk
- Importance of empathy, active listening and non-verbal communication
- Sensitive clinical examinations
- Includes development of personalized learning and action plans

EFFECTIVE TEAM INTERACTIONS

This program enables more effective interactions within inter-professional teams, for the sake of safer healthcare. The program is evidence-based and highly practical and designed to provide physicians and healthcare professionals with tools and skills to improve communication with their multi-professional colleagues.

What other participants say:

“This course is a great tool for improving team effectiveness. Having a course that facilitates collaboration between physicians and nurses (and other disciplines) is something that is unique and can really help transform a team.”

Topics covered:

- Concept of psychological safety
- Strategies to overcome barriers to effective team communication
- Structured communication tools
- Includes development of personalized learning and action plans

Upcoming Session 2019:

London, ON
Yvey Spencer Leadership Centre
551 Windermere Road
Juniper Room

February 21, 2019

February 22, 2019

Registration cost: \$699.00 + Tax
Breakfast, lunch and snacks will be provided.

To register and for more information visit www.saegis.solutions

These events are accredited by the Royal College of Physicians and Surgeons of Canada and the College of Family Physicians of Canada. For more details, please visit the Accreditation details page on the Saegis website at <https://saegis.solutions/en/saegis-solutions/accreditation>.

For more information contact:

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