Otolaryngology – Head and Neck Surgery: TTP EPA #1

Providing after hours coverage for an Oto-HNS practice

Key Features:
- This EPA focuses on being accessible to referring physicians/surgeons as well as patients, providing appropriate and timely advice about management and/or patient disposition as well as recognizing conditions that can be managed remotely (by telephone) versus those that require in-person assessment
- This EPA includes responding to calls from patients and other physicians/surgeons
- The observation of this EPA is divided into two parts: patient management and working with a referring physician

Assessment plan:

Part A: Patient Management

Supervisor does assessment based on review of resident’s submission of a case log the morning after call

Use Form 1. Form collects information on:
- Complexity of call night: low; medium; high

Collect 2 observations of achievement

Part B: Working with referring physician

Referring physician does assessment based on direct observation

Use Form 1.
Collect 2 observations of achievement

Relevant milestones (Part A):

1. **TP ME 1.1.1** Demonstrate a commitment to high-quality care of their patients
2. **TP ME 1.6.1** Carry out professional duties in the face of multiple, competing demands
3. **TP ME 1.7.1** Recognize and respond to the complexity, uncertainty, and ambiguity inherent in medical practice
4. **TP ME 2.1.1** Prioritize which issues need to be addressed during future visits or with other health care practitioners
5. **TP ME 2.4.1** Establish patient-centred management plans for all patients in a practice
6  **TP ME 3.1.1** Determine the most appropriate procedures or therapies for the purpose of assessment and/or management

7  **TP ME 4.1.1** Implement a patient-centred care plan that supports ongoing care, follow-up on investigations, response to treatment, and further consultation

8  **TP COM 5.1.1** Document clinical encounters in an accurate, complete, timely and accessible manner, and in compliance with legal and privacy requirements

9  **TP COL 3.1.1** Decide when care should be transferred to another physician or health care professional

10 **TP L 2.1.1** Allocate health care resources for optimal patient care

11 **TP S 3.4.1** Integrate best evidence and clinical expertise into decision-making in their practice

12 **C P 1.1.3** Exhibit appropriate professional behaviours and relationships in all aspects of practice, reflecting honesty, integrity, humility, commitment, compassion, respect, altruism, respect for diversity, and maintenance of confidentiality

13 **TP P 3.1.1** Fulfill and adhere to the professional and ethical codes, standards of practice, and laws governing practice

14 **TP P 4.1.1** Exhibit self-awareness and effectively manage influences on personal well-being and professional performance

15 **TP P 4.1.3** Demonstrate an ability to regulate attention, emotions, thoughts, and behaviours while maintaining capacity to perform professional tasks

**Relevant milestones (Part B):**

1  **TP ME 1.1.1** Demonstrate a commitment to high-quality care of their patients

2  **TP ME 1.6.1** Carry out professional duties in the face of multiple, competing demands

3  **TP ME 1.7.1** Recognize and respond to the complexity, uncertainty, and ambiguity inherent in medical practice

4  **TP ME 2.1.1** Prioritize which issues need to be addressed during future visits or with other health care practitioners

5  **TP COM 5.3.1** Share information with patients and others in a manner that respects patient privacy and confidentiality and enhances understanding

6  **TP COL 1.3.1** Engage in respectful shared decision-making with physicians and other colleagues in the health care professions

7  **TP COL 1.3.3** Use referral and consultation as opportunities to improve quality of care and patient safety by sharing expertise

8  **TP COL 3.1.1** Decide when care should be transferred to another physician or health care professional

9  **TP COL 3.2.1** Demonstrate safe handover of care, both verbal and written, during patient transitions to a different health care professional, setting, or stage of care

10 **C P 1.1.3** Exhibit appropriate professional behaviours and relationships in all aspects of practice, reflecting honesty, integrity, humility, commitment, compassion, respect, altruism, respect for diversity, and maintenance of confidentiality

11 **TP P 3.1.1** Fulfill and adhere to the professional and ethical codes, standards of practice, and laws governing practice

12 **TP P 4.1.3** Demonstrate an ability to regulate attention, emotions, thoughts, and behaviours while maintaining capacity to perform professional tasks