

## Otolaryngology – Head and Neck Surgery: TTP EPA #1

### Providing after hours coverage for an Oto-HNS practice

#### Key Features:

- This EPA focuses on being accessible to referring physicians/surgeons as well as patients, providing appropriate and timely advice about management and/or patient disposition as well as recognizing conditions that can be managed remotely (by telephone) versus those that require in-person assessment
- This EPA includes responding to calls from patients and other physicians/surgeons
- The observation of this EPA is divided into two parts: patient management and working with a referring physician

#### Assessment plan:

##### Part A: Patient Management

Supervisor does assessment based on review of resident's submission of a case log the morning after call

Use Form 1. Form collects information on:

- Complexity of call night: low; medium; high

Collect 2 observations of achievement

##### Part B: Working with referring physician

Referring physician does assessment based on direct observation

Use Form 1.

Collect 2 observations of achievement

#### Relevant milestones (Part A)

- 1** **TP ME 1.1.1** Demonstrate a commitment to high-quality care of their patients
- 2** **TP ME 1.6.1** Carry out professional duties in the face of multiple, competing demands
- 3** **TP ME 1.7.1** Recognize and respond to the complexity, uncertainty, and ambiguity inherent in medical practice
- 4** **TP ME 2.1.1** Prioritize which issues need to be addressed during future visits or with other health care practitioners
- 5** **TP ME 2.4.1** Establish patient-centred management plans for all patients in a practice
- 6** **TP ME 3.1.1** Determine the most appropriate procedures or therapies for the purpose of assessment and/or management
- 7** **TP ME 4.1.1** Implement a patient-centred care plan that supports ongoing care, follow-up on investigations, response to treatment, and further consultation
- 8** **TP COM 5.1.1** Document clinical encounters in an accurate, complete, timely and accessible manner, and in compliance with legal and privacy requirements
- 9** **TP COL 3.1.1** Decide when care should be transferred to another physician or health care professional
- 10** **TP L 2.1.1** Allocate health care resources for optimal patient care
- 11** **TP S 3.4.1** Integrate best evidence and clinical expertise into decision-making in their practice
- 12** **C P 1.1.3** Exhibit appropriate professional behaviours and relationships in all aspects of practice, reflecting honesty, integrity, humility, commitment, compassion, respect, altruism, respect for diversity, and maintenance of confidentiality
- 13** **TP P 3.1.1** Fulfill and adhere to the professional and ethical codes, standards of practice, and laws governing practice

- 14 **TP P 4.1.1** Exhibit self-awareness and effectively manage influences on personal well-being and professional performance
- 15 **TP P 4.1.3** Demonstrate an ability to regulate attention, emotions, thoughts, and behaviours while maintaining capacity to perform professional tasks

Relevant milestones (Part B)

- 1 **TP ME 1.1.1** Demonstrate a commitment to high-quality care of their patients
- 2 **TP ME 1.6.1** Carry out professional duties in the face of multiple, competing demands
- 3 **TP ME 1.7.1** Recognize and respond to the complexity, uncertainty, and ambiguity inherent in medical practice
- 4 **TP ME 2.1.1** Prioritize which issues need to be addressed during future visits or with other health care practitioners
- 5 **TP COM 5.3.1** Share information with patients and others in a manner that respects patient privacy and confidentiality and enhances understanding
- 6 **TP COL 1.3.1** Engage in respectful shared decision-making with physicians and other colleagues in the health care professions
- 7 **TP COL 1.3.3** Use referral and consultation as opportunities to improve quality of care and patient safety by sharing expertise
- 8 **TP COL 3.1.1** Decide when care should be transferred to another physician or health care professional
- 9 **TP COL 3.2.1** Demonstrate safe handover of care, both verbal and written, during patient transitions to a different health care professional, setting, or stage of care
- 10 **C P 1.1.3** Exhibit appropriate professional behaviours and relationships in all aspects of practice, reflecting honesty, integrity, humility, commitment, compassion, respect, altruism, respect for diversity, and maintenance of confidentiality
- 11 **TP P 3.1.1** Fulfill and adhere to the professional and ethical codes, standards of practice, and laws governing practice
- 12 **TP P 4.1.3** Demonstrate an ability to regulate attention, emotions, thoughts, and behaviours while maintaining capacity to perform professional tasks