Otolaryngology – Head and Neck Surgery: TTP EPA #1

Providing after hours coverage for an Oto-HNS practice

Key Features:
- This EPA focuses on being accessible to referring physicians/surgeons as well as patients, providing appropriate and timely advice about management and/or patient disposition as well as recognizing conditions that can be managed remotely (by telephone) versus those that require in-person assessment
- This EPA includes responding to calls from patients and other physicians/surgeons
- The observation of this EPA is divided into two parts: patient management and working with a referring physician

Assessment plan:

Part A: Patient Management
Supervisor does assessment based on review of resident’s submission of a case log the morning after call

Use Form 1. Form collects information on:
- Complexity of call night: low; medium; high

Collect 2 observations of achievement

Part B: Working with referring physician
Referring physician does assessment based on direct observation

Use Form 1.
Collect 2 observations of achievement

Relevant milestones (Part A)

1. TP ME 1.1.1 Demonstrate a commitment to high-quality care of their patients
2. TP ME 1.6.1 Carry out professional duties in the face of multiple, competing demands
3. TP ME 1.7.1 Recognize and respond to the complexity, uncertainty, and ambiguity inherent in medical practice
4. TP ME 2.1.1 Prioritize which issues need to be addressed during future visits or with other health care practitioners
5. TP ME 2.4.1 Establish patient-centred management plans for all patients in a practice
6. TP ME 3.1.1 Determine the most appropriate procedures or therapies for the purpose of assessment and/or management
7. TP ME 4.1.1 Implement a patient-centred care plan that supports ongoing care, follow-up on investigations, response to treatment, and further consultation
8. TP COM 5.1.1 Document clinical encounters in an accurate, complete, timely and accessible manner, and in compliance with legal and privacy requirements
9. TP COL 3.1.1 Decide when care should be transferred to another physician or health care professional
10. TP L 2.1.1 Allocate health care resources for optimal patient care
11. TP S 3.4.1 Integrate best evidence and clinical expertise into decision-making in their practice
12. CP 1.1.3 Exhibit appropriate professional behaviours and relationships in all aspects of practice, reflecting honesty, integrity, humility, commitment, compassion, respect, altruism, respect for diversity, and maintenance of confidentiality
13. TP P 3.1.1 Fulfill and adhere to the professional and ethical codes, standards of practice, and laws governing practice
14  **TP P 4.1.1** Exhibit self-awareness and effectively manage influences on personal well-being and professional performance

15  **TP P 4.1.3** Demonstrate an ability to regulate attention, emotions, thoughts, and behaviours while maintaining capacity to perform professional tasks

Relevant milestones (Part B)

1  **TP ME 1.1.1** Demonstrate a commitment to high-quality care of their patients

2  **TP ME 1.6.1** Carry out professional duties in the face of multiple, competing demands

3  **TP ME 1.7.1** Recognize and respond to the complexity, uncertainty, and ambiguity inherent in medical practice

4  **TP ME 2.1.1** Prioritize which issues need to be addressed during future visits or with other health care practitioners

5  **TP COM 5.3.1** Share information with patients and others in a manner that respects patient privacy and confidentiality and enhances understanding

6  **TP COL 1.3.1** Engage in respectful shared decision-making with physicians and other colleagues in the health care professions

7  **TP COL 1.3.3** Use referral and consultation as opportunities to improve quality of care and patient safety by sharing expertise

8  **TP COL 3.1.1** Decide when care should be transferred to another physician or health care professional

9  **TP COL 3.2.1** Demonstrate safe handover of care, both verbal and written, during patient transitions to a different health care professional, setting, or stage of care

10 **CP 1.1.3** Exhibit appropriate professional behaviours and relationships in all aspects of practice, reflecting honesty, integrity, humility, commitment, compassion, respect, altruism, respect for diversity, and maintenance of confidentiality

11  **TP P 3.1.1** Fulfill and adhere to the professional and ethical codes, standards of practice, and laws governing practice

12  **TP P 4.1.3** Demonstrate an ability to regulate attention, emotions, thoughts, and behaviours while maintaining capacity to perform professional tasks