

## CLINIC HOURS

### Monday

12:30 p.m. - 3 p.m.

### Tuesday

8:00 a.m. - 11:00 a.m.

### Wednesday

7:30 a.m. - 10:30 a.m.

### CLOSED STATUTORY HOLIDAYS

*\*Drop-ins are welcome*

*\*New clients are encouraged to arrive at the beginning of clinic*

## CONTACT US

**Phone:** 519-673-3242 ext. 281

**e-mail:** intake@adstv.ca

*LIMITLESS POSSIBILITIES THROUGH  
FREEDOM FROM ADDICTION.*

you can start *today*  
to make a *change*

FOR MORE INFORMATION VISIT  
**adstv.ca**



### MAIN OFFICE

Addiction Services of Thames Valley  
200 Queens Ave., Suite 260, London ON N6A 1J3

### APPOINTMENTS

To book an appointment call or email:

**Phone:** 519-673-3242 ext. 281

**Email:** intake@adstv.ca



Addiction Services  
of Thames Valley



ADSTV\_ON  
ADSTV\_FRANCAIS



ADSTV\_ON



ADSThamesValley

**adstv.ca**

*ADSTV is a community-based service. We operate in cooperation with local addiction, mental health and health care agencies, through the South West Local Health Integration Network (LHIN).*

Revised January 2019

# Rapid Access Addiction Medicine Clinic

648 Huron St.  
Second Floor (Suite 207)

In Partnership With:

  
Addiction Services  
of Thames Valley | Services de toxicomanie de Thames Valley



**Canadian Mental  
Health Association**  
Middlesex  
*Mental health for all*

**Association canadienne  
pour la santé mentale**  
Middlesex  
*La santé mentale pour tous*

# Rapid Access Addiction Medicine Clinic

## IS THIS PROGRAM FOR ME?

- Must be 12 years of age or older, and
- Experiencing problematic opioid, alcohol or substance use

## HOW DO I GET STARTED?

- Self-refer or drop-in
- Referral from your family doctor, nurse practitioner, counsellor, hospital, or other health care professionals
- Referrals can be faxed to: 519-673-1022

## WHAT TO EXPECT

- Safe, comfortable, accessible meeting space
- Provide a urine sample for drug screening at each clinic visit
- Appointments with medical staff, nurses and addiction counsellors
- Detailed history, explore substance use concerns and recovery
- Regularly scheduled clinic visits based on clinical progress

## WHAT TO BRING

- OHIP card
- List of medications, including prescribed and non-prescribed medications.

## COMMUNITY RESOURCES

### Reach Out - 24/7 Crisis Services

1-866-242-3310 (toll-free)

### First Nation and Inuit: Hope for Wellness

1-855-242-3310 (toll-free)

On-line chat: [hopeforwellness.ca](http://hopeforwellness.ca)

### Mental Health & Addiction Crisis Centre

24/7 Walk-in Service

648 Huron St, London

### Support Line - 24/7 Therapeutic Listening

1-844-360-8055 (toll-free)

***We do not provide primary care or emergency medical services.***

## OUR CLINIC



## FREQUENTLY ASKED QUESTIONS

### What is a RAAM clinic?

Community-based, low barrier services for clients seeking treatment for any substance use disorder. The clinic focuses on addiction medicine and offers both medication and psychosocial interventions.

### Who works at the RAAM clinic?

Physicians, nurse practitioners, registered nurses, addiction counsellors & medical office assistants. Others include pharmacists, medical residents, and other healthcare professionals.

### What medications are prescribed?

This is dependent on type of substance use. If there is an opioid use disorder (OUD), the treatment of choice is Suboxone. If there is an alcohol use disorder (AUD), anti-craving medications will be prescribed such as Naltrexone.

### What happens if I can't attend?

Please call the RAAM clinic prior to your regular day to book another clinic day.

### What if I miss my appointment?

Please call the RAAM clinic as soon as possible. There is no guarantee that a prescription will be provided. Please note: Clinic doors will be locked promptly at the end of clinic. Please arrive before the designated end time.

### Can I access addiction counsellors at the RAAM clinic?

Yes. Addiction counsellors are available at each clinic for brief counselling interventions. If you need additional counselling services, please let us know and we will assist you in making arrangements.