

PRIMARY CARE & ONTARIO HEALTH TEAMS

Janet Dang

Transformation Lead – Primary Care

Thames Valley Family Health Team

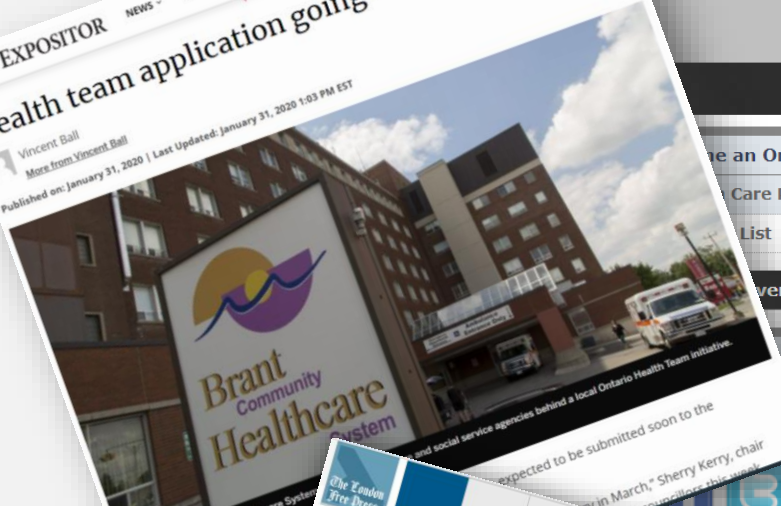
Western Ontario Health (London-Middlesex)

February 5, 2020

THE EXPOSITOR NEWS - SPORTS - ENTERTAINMENT - LIFE - MONEY - OPINION - OBITUARIES

Health team application going soon to ministry

Vincent Ball
More from Vincent Ball
Published on: January 31, 2020 | Last Updated: January 31, 2020 1:03 PM EST



Brant Community Healthcare System

and social service agencies behind a local Ontario Health Team initiative.

... expected to be submitted soon to the

... in March* Sherry Kerry, chair

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... an Ontario Health Team

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Health minister announces first of 24 'Ontario Health Teams'

Christine Elliott announced Monday that the first of 24 'Ontario Health Teams' will open in Mississauga. The province says the teams are intended to help patients navigate the health care system, and push providers to work as one team.


Nov 25, 2019, 11:08 AM



London area not yet moving to next phase in Ontario's health system

JENNIFER BIEMAN Updated: December 18, 2019



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News Release

Ontario Introduces 24 Ontario Health Teams Across the Province to Provide Better Connected Health Care

Ontario Health Teams Part of Province's Plan to End Hallway Health Care

December 9, 2019 1:16 P.M. | [Ministry of Health](#)

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Ontario is delivering on its commitment to end hallway health care and build a connected and sustainable health care system centred around the needs of patients. The province is introducing Ontario Health Teams, a new model of care that brings together health care providers to work as one team.

The government announced the first cohort of 24 [Ontario Health Teams](#) being established across the province. These 24 teams will implement a new model of organizing and delivering health care that better connects patients and providers in their communities to improve patient outcomes. Through an Ontario Health Team, patients will experience easier transitions from one provider to another, including, for example, between hospitals and home care providers, with one patient story, one patient record and one care plan.

"Over the last two weeks, my caucus colleagues and I travelled across the province to announce the first 24 Ontario Health Teams," said Elliott. "At every stop, we witnessed enthusiasm and excitement from our health care partners, all of whom are ready to implement a new model of care that will help break down the long-standing barriers that have prevented them from working together to support patients throughout their health care journey. Ontario Health Teams will play an essential role in delivering on our commitment to end hallway health care and building a connected and sustainable public health care system centred around the needs of patients."

[HTTPS://TORONTO.CITYNEWS.CA/VIDEO/2019/11/25/HEALTH-MINISTER-ANNOUNCES-FIRST-OF-24-ONTARIO-HEALTH-TEAMS/](https://toronto.citynews.ca/video/2019/11/25/health-minister-announces-first-of-24-ontario-health-teams/)

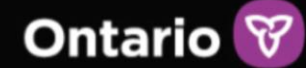
ONTARIO HEALTH TEAMS

What is an Ontario Health Team (OHT)?

- A group of healthcare providers and organizations that are responsible, both clinically and fiscally, for delivering a fully coordinated continuum of care to a defined geographic population.
- Each Ontario Health Team is responsible for setting their own governance structure and at “maturity” will work under a single accountability framework and distribute funding to partners for services from a single envelope received from the Ministry of Health.
- Integrated Care Delivery System in the People’s Healthcare Act, 2019

<http://health.gov.on.ca/en/pro/programs/connectedcare/oht/>

Connected Care Update



Ministry of Health and Long-Term Care

Thank you for signing up to receive regular updates about Ontario's plan to build a connected public health care system for the patient.

We value your feedback and want to provide you with the information you need. Please answer a few questions to help us meet your information needs.

[Abonnez-vous aux mises à jour sur les soins interconnectés en français.](#)

Email Address

<https://mailchi.mp/ontario/connectedcareupdates>

WHAT'S HAPPENING IN LONDON MIDDLESEX?

About Western Ontario Health Team

- The WOH is comprised of a Coordinating Council (CC) with representation from:
 - primary care,
 - acute care,
 - home care and community providers,
 - regional providers, and
 - patient, family and caregiver representatives.
- This work is also supported by the WOH Secretariat who provides project management and administrative support to the CC.
- The WOH is comprised of partners from across the care continuum.

WHAT'S HAPPENING IN LONDON MIDDLESEX?

Year One Priority Population:

- Adults with a primary diagnosis of advanced Chronic Obstructive Pulmonary Disease and/or Congestive Heart Failure, who are in need of system-level care coordination or navigation; with special emphasis on patients who are at risk of institutionalization.
- Best Care:
 - A chronic disease management program that improves patient outcomes and health system performance
 - empowers primary care practitioners to deliver evidence-based best practices including self-management education, skills training, and case management

WHAT'S HAPPENING IN LONDON MIDDLESEX?

Western Ontario Health (WOH) – the future OHT for London Middlesex

- The work to develop a Western Ontario Health Team continues to unfold as a collaborative process to improve access to health-care services and ensure our patients receive the highest quality of care.
 - **October 2019** - WOH received the green light from the Ministry of Health (MOH) to submit a full application to become an OHT
 - **November 2019** - Ministry of Health (MOH) held a site visit with the signing partners for WOH
 - **December 2019** – MOH provided two key recommendations for improvement before Western Ontario Health can be approved to become an official OHT
 - **January 2020** - WOH has developed a process to review the feedback in detail and create a plan of action to prepare a response by mid-February

SUCCESSSES FOR YEAR ONE

- Defined target population
- Communication and engagement strategy
- Patient engagement framework
- Integrated Quality Improvement Plan
- Harmonized information plan
- Strategic plan for OHT leadership, accountability and governance

OHT & PRIMARY CARE

“One of the ... greatest opportunities is to enable and encourage providers to work better together and, in particular, better involve and include primary care providers throughout the health care journey.”

(OHT Guidance Document)

- Primary care: core of health care system and only true INTEGRATORS
(integration is an OHT goal)

OHT & PRIMARY CARE

- Any radical system change – like OHTs – needs to be anchored in primary care. Why?
 - Primary care regularly interacts with every sector on behalf of patients. You see and understand what is going on in health care – in a way administrators and government cannot.
 - Longitudinal relationships between patients and primary care TEAM are the foundation of health care system.
- OHTs can help reduce frustrations physicians and interprofessional primary care providers currently experience in fragmented system.
- Huge opportunity to lead OHT transformation and hold a strong voice at the table (the “collective” primary care voice!)

BUILDING PRIMARY CARE SECTOR

- Grassroots work among physicians and NP clinic
- Transformation Lead – Primary Care
- There are many opportunities for physicians from across the London-Middlesex region to participate in work related to the Western Ontario Health Team as well as the Primary Care Alliance.
 - Participation in focus group / completion of surveys
 - Participation in task groups that are focusing on specific areas, such as governance, digital, communications or population health
 - Accept new unattached patients
 - Working with EMS or joining Best Care

BUILDING PRIMARY CARE SECTOR

Building a strong, united primary care sector in Middlesex & London

Do you have comments or questions OR would you like to become involved in this work? Do you have practice issues that you would like us to know about?

[Click here to tell us more](#)

LET'S CONTINUE THE CONVERSATION...

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