

MyChart™ patient portal project update

London Health Sciences Centre (LHSC) and St. Joseph's Health Care London (St. Joseph's) continue to work with our MyChart™ implementation partners and we're moving closer to offering MyChart™ to our patients. The project team is currently testing the solution in our live system with the help of patient early adopters. This testing will provide us with important first-hand information on content, usability, access to information, design and system performance of MyChart™.

Through the portal, patients can access information entered in their electronic health record. The release of some of this information (for example, test results) will be delayed to allow time for follow-up with patients directly where necessary. The delay begins from the time the results are available, not the date the test took place. This information includes:

Data	Delay (calendar days)	Data	Delay (calendar days)
Allergies	0	Microbiology Reports	14
Medications	0	Radiology Reports	21
Care plans	0	Pathology Reports	35
Bloodbank	0	Genetics Reports	35
Lab Results	11*	Patient Summaries	0

*Request has been made and approved to remove this delay; awaiting implementation date from MyChart™ team.

Scope and access

The MyChart™ project encompasses the entire Southwestern Ontario region. While the implementations are just beginning to get underway, the goal is to make MyChart™ available to all hospitals in the four LHINs by the end of 2019. While participation is not mandatory, patients who join the portal will have access to data from all hospitals who share data through ClinicalConnect and have signed on to use MyChart™. Data in the system (as it is currently with the exception of Medication and Allergy information which is available as far back as the EMR contains) will be dated from **Jan. 1, 2018** and after. A request has been submitted to the Sunnybrook MyChart™ group to make the information available historically, meaning as far back as our EMR contains. No implementation date is available for this at this time. Patient discharge summaries will be only be available for those created **Oct. 1, 2018** and after.

Clinical Notes and Transcriptions

As a result of concerns voiced by providers, LHSC and St. Joseph's will only be releasing patient discharge summaries. These are documents provided to patients when they're discharged from hospital – via the portal at this point. The project team will consult extensively with clinical stakeholders before authorizing the release of any other documents via MyChart™.

It's important to note, **this is not a request to change the contribution of your expertise to the content of these clinical notes.** Rather, it's a reminder to be aware that patients will have direct access to these notes. Clinical notes are intended to convey important and necessary information to other clinicians in the circle of care, so continue to document/dictate your notes accordingly.



Sharing access

A patient can share their MyChart™ account with people in their circle of care through the “Share my record” function. The patient will need your preferred email address to initiate. Like an online banking e-transfer, you’ll be required to successfully enter a secret keyword you establish with your patient, to gain access to the record. It’s extremely important to note that as a clinician, **you have no obligation or expectation to accept this request**. Acceptance of a request is completely voluntary and it’s recommended that clear expectations are set with patients around the use of this function before incorporating it into your practice.

For more information on the portal, and some specific questions and answers for clinicians, visit the [LHSC MyChart intranet site](#) or [St. Joseph’s MyChart intranet site](#).