



Parking

Dental patient parking is available directly in front of the Dental Clinic, in the Medical Sciences/Dental Clinic lot. The fee for parking is \$6.00.

Accessible parking is also available in this lot and a wheelchair is available on site.

Clinic Hours

Monday - Friday

9:00 a.m. - 12:00 p.m. & 2:00 - 5:00 p.m.

Dental Clinic Patients

Who Performs treatment?

You will be treated by dental students under the direct supervision of a qualified dentist.

When are appointments?

Clinics are operational during the academic year (September to June). Treatments may be delayed due to examinations, study periods and official holidays.

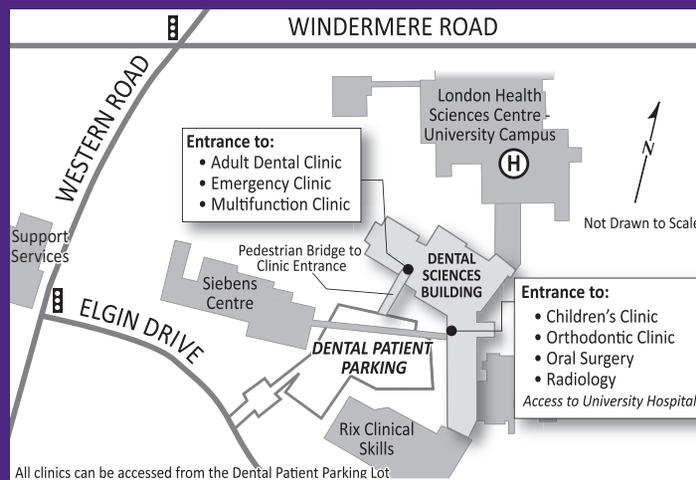
What happens when all my treatment is done?

After your treatment plan is completed you can enter the Recall Program which ensures you will have regular examinations and cleanings. If you wish, you may see a regular dentist in your community for your future dental needs.

How soon will I get work done on my teeth?

Depending on the time of year, the type of dental work needed and the time required to determine your suitability for the program, it can take weeks or months to be assigned to a student.

The Schulich Dentistry Emergency Clinic has a limited number of emergency appointments. Call Emergency Reception at 519.661.3331 if you have a dental concern that needs immediate attention.



For more information, contact:

Dental Clinic
Schulich School of Medicine & Dentistry, Western University
Dental Sciences Building, Room 1003
London, ON, Canada N6A 5C1

t. 519.661.3326

www.schulich.uwo.ca/dentistry/patient

08/12

Dental Clinic Services

The Dental Clinic is a full-service dental clinic providing comprehensive adult care under the direct supervision of a qualified dentist.

In some cases the treatment required by the patient may be too complex for our undergraduate students, and the undergraduate clinic may not be a suitable environment for some medically compromised patients. These patients will be advised to seek treatment from a dentist in the community.

Becoming a Patient

The Dental Clinic is a teaching institution where patients are selected based on the requirements of our educational program and the ability of our students to manage the case. Not all cases will be accepted.

If you wish to become a patient, please complete a screening registration card and return it to us by mail. Upon receiving the card, a staff member will contact you to arrange a screening appointment.

First Appointment

Your first visit will be a screening appointment. This short examination allows the clinic to determine your dental needs and your suitability as a patient for the clinic. If you are a suitable candidate, a student will contact you to set up an appointment for a detailed examination. The length of time between screening and treatment varies based on the needs of the students, your requirements and the time of year.



Patient Responsibilities

- Ensure you have enough time to keep appointments. (Each appointment may be up to three hours in length).
- Plan to arrive 10 minutes before the scheduled appointment.
- If you cannot keep an appointment, please contact your student at least 48 hours before the appointment. Cancelling on short notice or missing more than three appointments may result in your withdrawal from the clinic.
- Pay regularly as treatments are completed.

The Dental Clinic at the Schulich School of Medicine & Dentistry is a teaching facility. The health and well-being of our patients and students is a critical requirement in our ability to provide quality patient care. Occasionally, a student may injure themselves while providing treatment. In these rare situations, you may be asked to consent to provide a blood sample. This is necessary in order to ensure a safe working environment for our patients and students.

Clinic Fees

The fee for your screening appointment is \$20. If you are accepted as a patient, your student dentist will do a complete oral examination. Your treatment plan, required time commitments and the estimated fees will be discussed with you before any treatment is started.

Dental treatment is not free; however, clinic fees are 60 per cent of the amount a private dentist would charge.

Payments may be made by cash, cheque, money order, debit card or Visa/MasterCard and are due after completion of each appointment. In some cases a payment plan may be arranged.

Private Dental Insurance

Patients with private dental plans are responsible for paying their accounts at the time of treatment. We will assist with the completion of insurance forms to submit for reimbursement from your insurance company.

Government Assistance

The necessary forms and authorization are required before starting treatment in order for the clinic to collect directly from the government agency. You are responsible for any balances not covered by the agency.

