

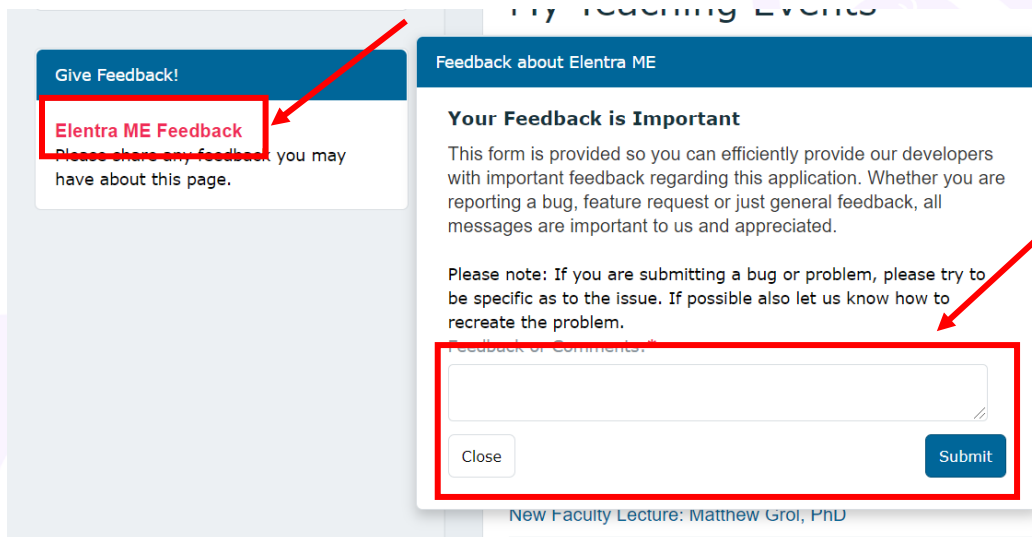
Elentra FAQ

Reporting Issues with Chrome Functionality on Hospital Computers

Who: All users

Why: Schulich Elentra users have reported issues with the Chrome functionality on hospital computers, especially thin clients. In order to support IS in troubleshooting the root cause of the issue, we ask you to report any hospital Chrome issues via the Elentra Feedback.

How: On any given page in Elentra, you will notice a “Give Feedback!” section in the left side bar. Click **Elentra ME Feedback** to enter your issues, click **Submit**.



Feedback important to include:

- Description of the problem
- **Machine number**
- Which module of Elentra being used (e.g. Dashboard, EPA completion, etc.)

