

Accessing Elentra

To login to Elentra, you will need to know your Western username and password. This is the same login that is used to access myHR and the Western Libraries.

If you do not know your login information, you will need your Western identification number.

Role	Find your Western ID # - Contact	Reset your password (5 minute process)				
London Faculty	Department Manager	Call Western Technology Services (WTS) Helpdesk at 519-661-3800 OR from campus and/or London Hospitals at x83800	Select option 1 for Western Staff/Faculty support	Enter your Western ID #	The WTS Computer Accounts staff will ask for your date of birth, last 4 numbers of your Social Insurance Number (SIN), and/or your home address to verify your identity. This is important because this login gives an individual access to your Human Resources data.	Please have a computer handy, as they will ask you to access the Western Identity Manager (https://idm.uwo.ca) and will walk you through the next steps.
Windsor Faculty	Bianca Vasapoli		Select option 2 for Western Student support			
Distributed Education Faculty	Brenda Hennessey					
Resident	Program Administrator					